

**Postgraduate Students Orientation - Tips for Non-Local Students**  
**Responses to Questions Raised by Students during the Sharing Sessions**

**NOTE:**

This document is updated on 15 Aug 2022. Students should always check again the relevant websites for the most updated information, especially on matters related to the pandemic. Thank you.

**(A) Life in CUHK**

<b>Item 1</b>	<p><b>About new student registration, documents verification and student visa</b></p> <p>Please communicate with the <a href="#">Graduate School</a> directly for advice on the above matters.</p>
<b>Item 2</b>	<p><b>About collection of CUHK Link Card</b></p> <p>For collection of CU Link (Student Card) for new postgraduates 2022-23, please click <a href="#">here</a>.</p>
<b>Item 3</b>	<p><b>About campus access</b></p> <p>Students are free to enter CUHK campus with their CU Link Cards. Persons without a CU Link Card could register at the gates with their HKID cards or travel documents. However, any person who enters CUHK campus should have fulfilled the Vaccine Pass requirement (See Item 23 below). Students undergoing self-monitoring can enter CUHK campus but have to observe the <a href="#">Points to Note regarding Self-monitoring Period for Inbound Travellers</a>.</p>
<b>Item 4</b>	<p><b>About uploading latest vaccination record to CUHK platform</b></p> <p>Students have to upload their latest vaccination record to the University's <a href="#">COVID-19 Vaccination/Regular Testing Report System</a>. For enquiry, please send email to <a href="mailto:vtr@cuhk.edu.hk">vtr@cuhk.edu.hk</a>.</p>
<b>Item 5</b>	<p><b>About access to other UGC libraries</b></p> <p>Eligible CUHK library users can apply for a JULAC Library Card to access other UGC-funded university libraries. For details, please click <a href="#">here</a>.</p>
<b>Item 6</b>	<p><b>About learning Cantonese</b></p> <p>You can get some self-learning materials from the <a href="#">Independent Learning Centre (ILC)</a>. The <a href="#">Yale-China Chinese Language Centre (CLC)</a> offers different Cantonese courses to students. Postgraduate students can communicate with CLC directly for the courses available to them (email: <a href="mailto:clc_upd@cuhk.edu.hk">clc_upd@cuhk.edu.hk</a>).</p>
<b>Item 7</b>	<p><b>About campus facilities and services</b></p> <p><u>Study Areas</u>  The <a href="#">University Library</a> and the six libraries set up by individual Colleges and Faculties provide different study facilities for students. The <a href="#">Learning Commons</a> located in Wu Ho Man Yuen Building also provides students with facilities and services that facilitate students' individual studies and group works. In addition, students may check with their Faculty/ Department for study facilities in their home department.</p> <p><u>Canteens</u>  Most canteens accept payments by Octopus cards, and all accept cash. Some also allow payments by Alipay and WeChat Pay. Canteens are operated by different caterers, therefore, payments are arranged separately.</p>

	<p><u>Sports Facilities</u></p> <p>The University provides a wide variety of sports facilities for students to use, including stadiums, gymnasias, swimming pool, tennis and squash courts, weight training rooms and a Water Sports Centre. Please refer to this <a href="#">webpage</a> (Sports Facilities) for details. Except for New Asia College Gymnasium, Thomas HC Cheung Gymnasium, Shaw College PE Unit and Lee Woo Sing College Fitness Room for undergraduate students, postgraduate students can use all other sports facilities with a valid student identity card.</p> <p><u>Counselling Service</u></p> <p>Counselling service is provided by <a href="#">Wellness and Counselling Centre</a> to all full-time students. Please click <a href="#">here</a> if you wish to make an appointment. A 24-hour Emotional Support Hotline (852) 5400 2055 is also available for use.</p>
<b>Item 8</b>	<p><b>About Academic Advisor</b></p> <p>Students can access information of their Academic Advisor through CUSIS.</p>
<b>Item 9</b>	<p><b>About learning enhancement and cultural activities organized by the Learning and Cultural Enhancement Section (LCES)</b></p> <p>LCES organizes their activities throughout the year. All activities will be posted on LCES website – <a href="#">News &amp; Events</a>. Students can go to the website for registration details. Besides, promotional emails will be sent to all students via their campus email accounts.</p>
<b>Item 10</b>	<p><b>About transport on campus</b></p> <p><a href="#">Shuttle buses</a> are free and in general, showing of student cards for the services is not necessary. The fare for <a href="#">paid shuttle light bus</a> is at HK\$5.5 and could be paid by cash or Octopus Cards.</p> <p>Taxis are free to enter campus and can take you to your destinations. If you wish to drive, please click <a href="#">here</a> for Parking Regulations &amp; Fees.</p> <p>Bicycles are allowed on campus but you must not ride on pavement. If there is a cycleway or cycle lane along the road, you must use it. You must mind your safety riding a bicycle as most roads are steep and narrow on campus. Click <a href="#">here</a> for points to note when riding along and click <a href="#">here</a> for Safe Cycling Guides.</p> <p>In Hong Kong, Electric Mobility Devices (EMDs) are banned on roads. Please click <a href="#">here</a> for details.</p>
<b>Item 11</b>	<p><b>About living in Postgraduate Halls</b></p> <p>For matters regarding application, hostel allocation and check-in arrangements, please communicate directly with the Postgraduate Halls General Office at <a href="mailto:enquiry@pgh.cuhk.edu.hk">enquiry@pgh.cuhk.edu.hk</a>.</p>
<b>Item 12</b>	<p><b>About student associations and social media groups</b></p> <p>A list of Postgraduate and Non-local Student Associations could be found <a href="#">here</a>. Postgraduate students could consider joining The Postgraduate Student Association of CUHK (CUPSA) and the Chinese Students and Scholars Association (CSSA) as committee members or as participants of their organized activities/ events. Contact information of CUPSA and CSSA are as follows:</p> <p><u>The Postgraduate Student Association of CUHK (CUPSA)</u> Email: <a href="mailto:cupsaofficial@gmail.com">cupsaofficial@gmail.com</a></p>

	<p>WeChat official account: cupsaofficial</p> <p><u>The Chinese Students and Scholars Association (CSSA)</u>  Email: <a href="mailto:cuhkcssa1997@gmail.com">cuhkcssa1997@gmail.com</a>  WeChat official account: CSSA_CUHK</p> <p>Please communicate with CUPSA and CSSA directly for advice on social media groups for particular programme/ class.</p>
<b>Item 13</b>	<p><b>About working in Hong Kong</b></p> <p>Eligible non-local students holding a student visa will be issued a No Objection Letter (NOL) (click <a href="#">here</a> for a sample). With this NOL, non-local students may take up on-campus part-time employment for no more than 20 hours per week throughout the year and summer job (from June 1 to August 31 without any limit in relation to work hours and location).</p> <p>For off-campus work during term time, non-local students need to obtain another NOL (click <a href="#">here</a> for a sample) and the job have to be curriculum-related. Please communicate with your home department for advice if you wish to engage in off-campus work during term time.</p> <p>Regarding CUHK On-Campus Job Opportunities, please click <a href="#">here</a>.</p>
<b>Item 14</b>	<p><b>About graduation dates</b></p> <p>There will be three specified dates for conferment of Bachelor's, Master's and doctoral degrees awarded by the University in a calendar year. These specified conferment dates are: 31 March (for Term 1 graduates), 31 July (for Term 2 graduates) and 15 October (for Term 2 graduates with summer courses enrolled and/or other pending graduation requirements). Please check with the <a href="#">Graduate School</a> if you need further advice. For University Almanac 2022-23, please click <a href="#">here</a>.</p>

**(B) Life in Hong Kong**

<b>Item 15</b>	<p><b>About Hong Kong weather</b></p> <p>Hong Kong's climate is sub-tropical. In summer, it is hot and humid where T-shirts, skirts or shorts are recommended (temperatures can exceed 31°C). In winter, it's cold and dry where long sleeve shirts, sweater, and jackets with long pants will be suitable (temperatures can drop below 10°C). Tropical cyclones, locally known as typhoons, may affect Hong Kong in summer.</p> <p>Classes will be suspended if Tropical Cyclone Warning Signal No. 8 or above, and/or the Black Rainstorm Signal is issued. For details, please check the Postgraduate Student Handbook on <a href="#">General Arrangements for Classes and Examinations on Approach of Typhoons and Rainstorms</a>. Kindly note that course offering departments may not arrange email reminders as it may occur at odd hours.</p>
<b>Item 16</b>	<p><b>About using English and Putonghua in Hong Kong</b></p> <p>English and Putonghua are widely spoken in Hong Kong. Most taxi drivers, salespeople and police have reached competent levels of the languages.</p>

<p><b>Item 17</b></p>	<p><b>About opening a bank account in Hong Kong</b></p> <p>Students could arrange bank account opening after they arrive Hong Kong. There are two banks located at CUHK campus, namely Hang Seng Bank (1/F, John Fulton Centre) and The Bank of East Asia (1/F, Pomerence Student Centre).</p> <p><u>Details for Applying the Bank Account</u>  Bank of East Asia: Please click <a href="#">here</a>.  Hang Seng Bank: Please click <a href="#">here</a>.</p> <p>Students may also consider opening a bank account at any other banks in Hong Kong.</p>
<p><b>Item 18</b></p>	<p><b>About HKID card</b></p> <p>People who have been permitted to stay in Hong Kong for more than 180 days are required to register for an HKID Card within 30 days of arrival. You should carry your HKID Card with you at all times. Other than HKID Card and passport, other forms of identification will not be accepted as a proof of identity by the Police or other appropriate authorities. Any person who fails to produce proof of identity for inspection as required by the law may commit an offence.</p>
<p><b>Item 19</b></p>	<p><b>About buying prepaid phone cards/ subscription plan</b></p> <p>For telecommunication services in Hong Kong, you can choose a subscription plan at a fixed monthly fee or you can use prepaid phone cards which charge based on your usage. Prepaid phone cards are available at telecom companies and convenience stores. International call and internet services are provided by many telecom companies. Starting from 1 March 2022, users should complete <a href="#">real-name registration</a> for their SIM cards with their telecommunications service providers.</p>
<p><b>Item 20</b></p>	<p><b>About insurance</b></p> <p>As a CUHK student, you are insured and covered by the <a href="#">Group Personal Accident Policy</a> and the <a href="#">Group Travel Accident Policy</a> of the University insurance when you engage in university activities. You may consider arranging, at your own cost, additional health insurance for accident and sickness which covers costs incurred from emergency evacuation/ rescuer's expenses and repatriation for your stay in Hong Kong. If you have plans to travel outside Hong Kong, please make sure that your insurance policy covers those regions as well. Please refer to the website of the <a href="#">Hong Kong Federation of Insurers</a> to know more about insurance matters.</p>
<p><b>Item 21</b></p>	<p><b>About medical services in Hong Kong</b></p> <p><a href="#">CUHK University Health Service (UHS)</a>  It provides full-time students with free primary out-patient services. Students with travel or exchange needs may request for <a href="#">health certificates</a> at administrative cost. Additional blood tests or vaccinations will be charged at cost price. After medical consultation and assessment, if necessary, medications will be provided at UHS pharmacy and when indicated, patient can be referred to a specialist.</p> <p>UHS also provides paid <a href="#">dental services</a>. Please check here for the <a href="#">price list</a>.</p> <p><a href="#">CUHK Chinese Medicine Service</a>  Students have to pay for the Chinese medicine services. You can check details <a href="#">here</a> (醫師資歷及收費).</p>

	<p><u>Medical Services Provided by the Public Sector</u> Most public hospitals provide 24-hour Accident &amp; Emergency services. Non-local students holding a valid student visa are entitled to use the services at <i>Public Charges – Eligible Persons</i>. Please click <a href="#">here</a> for details.</p> <p><u>Medical Services Provided by the Private Sector</u> Fees charged by private practitioners in Hong Kong vary, usually around HK\$200 – HK\$300 or more for a general consultation. Specialist consultations cost more. In some cases, these fees include the cost of medicine, but separate fees are often charged. Patients need to pay extra for laboratory tests, X-ray examinations, etc.</p> <p>For medical services provided by private hospitals and their charges, you may get some ideas by checking the websites of the two hospitals near CUHK : <u>CUHK Medical Centre</u> and <u>Union Hospital</u>.</p> <p>Most prescription drugs are available in Hong Kong (but not those prescribed by doctors outside Hong Kong). It is advisable to procure medication through pharmacies with registered pharmacists.</p>
<b>Item 22</b>	<p><b>About public transport in Hong Kong</b></p> <p>No eating and drinking are allowed on buses and MTR trains. Some mobile apps that students may find them useful are listed here: <a href="#">MTR Mobile</a>   <a href="#">App1933 – KMB • LWB</a>   <a href="#">Citymapper</a>.</p>
<b>Item 23</b>	<p><b>About vaccination</b></p> <p><u>Requirement for Inbound Travellers</u> Inbound travellers need to be fully vaccinated. The number of doses required is different for different vaccines. For details, please click <a href="#">here</a>.</p> <p><u>Vaccine Pass</u> All persons aged 12 or above entering or remaining on <a href="#">specified premises</a> are required to be vaccinated according to the <a href="#">schedule</a> unless they are exempted (see <a href="#">here</a> for details).</p> <p>Inbound travellers can arrange a <a href="#">Provisional Vaccine Pass</a> for use. For students who will undergo compulsory quarantine when travel to Hong Kong, they can declare non-local vaccination details when making the “Health &amp; Quarantine Information Declaration” at the Department of Health’s online platform. Upon arrival, the system will issue quarantine orders, medical surveillance notices, vaccination records and Provisional Vaccine Pass QR codes electronically (click <a href="#">here</a> for details). If student do not have to undergo compulsory quarantine, they can declare non-local vaccination records at the <a href="#">designated post offices</a>.</p> <p><u>Receiving vaccination in Hong Kong</u> <a href="#">The COVID-19 Vaccination Programme</a> is implemented by the HKSAR Government. Non-local students are eligible to receive vaccination free of charge and can make bookings online. Appointments can also be made at any post office during office hours. Regarding the number of doses one should receive, please check <a href="#">here</a> (<i>Additional dose(s) of COVID-19 vaccination arrangements</i>).</p> <p>If the vaccinated person is eligible for receiving the additional dose(s) and has received the vaccine outside Hong Kong, if they cannot make an appointment for the next dose with correct dose sequence of the vaccine through the online system. The above-mentioned people should bring the non-local vaccination records issued by non-local</p>

	<p>authorities and go directly to the vaccination venues for vaccination. In addition, they can choose private doctors and clinics participating in the programme, and make appointment for vaccination directly with the private doctors and clinics (<a href="#">FAQ 37</a>).</p>
<b>Item 24</b>	<p><b>About anti-epidemic measure: wear a mask</b></p> <p>The wearing of mask in all public places (indoor or outdoor) is mandated, including in CUHK campus and classrooms. A person who contravenes the requirement of not wearing mask at public place commits an offence and is liable on conviction to a fine at level 3 (\$10,000), or may discharge liability for the offence by paying a fixed penalty of \$5,000. Please click <a href="#">here</a> for details.</p>
<b>Item 25</b>	<p><b>About doing COVID-19 nucleic acid test in Hong Kong</b></p> <p><a href="#">Community Testing Centres</a> are set up in Hong Kong to provide self-paid testing services to citizens (including specimen collection services using combined nasal and throat swabs and testing services for COVID-19) to serve general community or private purposes such as certification for travelling or work, excluding medical diagnosis and treatment.</p> <p>If necessary, for example, in situations when there is a higher risk of community transmission, the Government will conduct testing for target groups, specified persons or other members of the public at the testing centres for public health reasons on a needs basis. At present, persons subject to compulsory testing and eligible target groups can get free testing service at Community Testing Centres or mobile specimen collection stations (if the service scope is applicable).</p>
<b>Item 26</b>	<p><b>About actions to take when tested positive for COVID-19 in Hong Kong</b></p> <p>If you are tested positive for COVID-19 and notified via Short Message Service (SMS), or obtain a positive Rapid Antigen Test (RAT) result, you will be considered as infected. You need to provide information to the Centre for Health Protection through the links below.</p> <ul style="list-style-type: none"> <li>• Nucleic Acid Test: <a href="http://www.chp.gov.hk/cdpi">www.chp.gov.hk/cdpi</a></li> <li>• RAT: <a href="http://www.chp.gov.hk/ratp">www.chp.gov.hk/ratp</a></li> </ul> <p>Based on the information provided, the Government will determine your most appropriate isolation arrangement and issue an isolation order for isolation at a government community isolation facility and arrange transfer for you as appropriate.</p> <p>If you are staying in student hostels, please also report your case to the hostel management office.</p> <p>For details of treatment and health advice, please click <a href="#">here</a>.</p> <p>No charge will be made for attendance at a <a href="#">Hospital Authority</a>'s Accident &amp; Emergency Department or admission into a public ward for patients suffering from or suspected to be suffering from the <a href="#">diseases as specified under the prevailing International Health Regulations (IHR)</a>, including COVID-19. Other medical services, if needed, may incur a cost.</p>
<b>Item 27</b>	<p><b>About renting an apartment in Hong Kong</b></p> <p>Before starting to search for an apartment, please read these guidelines/ guidebooks:</p> <ul style="list-style-type: none"> <li>• <a href="#">Tenancy Guide for Non-local Students in Hong Kong</a></li> <li>• <a href="#">A Guide to Tenancy</a></li> <li>• <a href="#">Notes on Signing a Tenancy Agreement</a></li> <li>• <a href="#">A Summary Guide on The Landlord &amp; Tenant (Consolidation) Ordinance</a></li> </ul>

	<p>For more details on rental procedure, please check <a href="#">LCES website</a>.</p> <p>To protect yourself from safety and legal issues, it is better to appoint a licensed estate agents as they are regulated by the Estate Agents Authority.</p>
<b>Item 28</b>	<p><b>About safety in Hong Kong</b></p> <p>Hong Kong is generally a safe city but the risk of you becoming the victim of crime does exist. This risk can be greatly reduced by taking some simple, sensible precautions. Regarding <i>Tips For Personal Safety</i>, please click <a href="#">here</a>. If there is any emergency, please dial 999 to inform the Police.</p>